

## Customer Service Advisor

**Location:** Coventry City Centre

**Salary:** £18,000 - £21,000 plus bonus

**Contract Type:** Permanent

### Job Description

It's an exciting time to join our fantastic team of Customer Service Advisors in Coventry. In this role you will provide exceptional service to new and existing Bennetts customers by resolving queries, providing quotes and being an ambassador for our brand, through engaging and memorable experiences.

You will provide the service and experiences that our business and brand reputation is built on. You will share our customer's passion for biking, as they power our business. As our Customer Service Representative, you will ensure that every one of our customers receives the highest possible level of service every time. By demonstrating ownership, passion and knowledge.

Prior experience is not essential. So long as you are flexible, committed and passionate about providing a great service, we'll give you the knowledge, skills and development to help you succeed.

Benefits

### Benefits

Market leading salary £18,000-£21,000 plus bonus.

Full time, Permanent position

City centre location, with free parking

£25 towards any gym membership

Company pension

Staff concessions & discounts

Regular salary reviews

Excellent development opportunities

### Available Shifts Patterns

**7 week flexible rotation (shifts between the following hours)**

Mon – Fri 08:00 – 21:00, Saturday 09:00 – 17:00, Sunday 10:00 – 16:00

**Fixed weekend shift (4 on 3 off)**

Friday 08:00 – 21:00, Saturday 09:00 – 17:00, Sunday 10:00 – 16:00, Monday 08:00 – 21:00

## Apply Now

Email your CV to: [jobs@bennetts.co.uk](mailto:jobs@bennetts.co.uk)